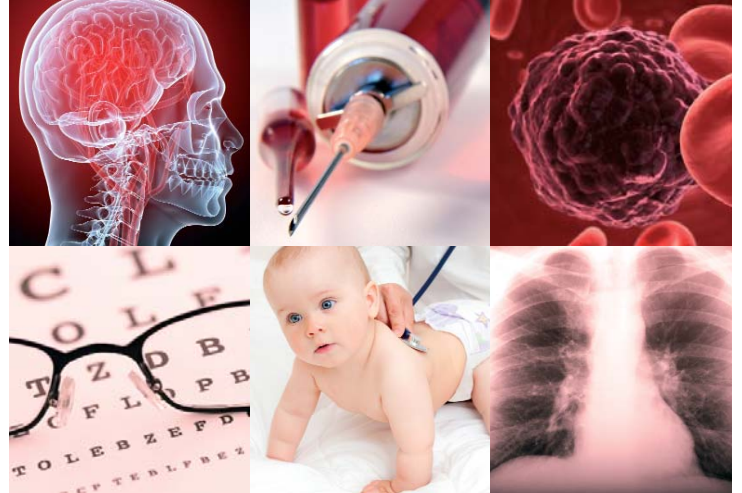




# Understanding Clinical Research



## CHILTERN GLOBAL CLINICAL DEVELOPMENT

Expediting Phase I to Phase IV projects worldwide on behalf of our clients requires meticulous planning, efficient project management and excellent communication skills to deal with a variety of cultures and local practices.

Global Project Managers are the client's key liaison focused on global implementation. Working in partnership with clients, investigators and our project teams, the Global Project Managers make the decisions that deliver objectives quickly and efficiently. They perform risk analysis and develop solutions with contingencies for each project as

part of our Connect Project Plan. As a result, they share a sense of ownership of the studies and accountability of the project milestones.

Chiltern's Global Clinical Monitoring personnel ensure that the most up to date procedures and strict quality control are adhered to while working with the latest technology. Dedicated local line managers recruit, train and manage clinical monitoring staff to global standards and monitor quality to ICH-GCP, the clinical study protocol, client specific requests and Chiltern's standard operating procedures.

## GLOBAL CLINICAL DEVELOPMENT CAPABILITIES

Our emphasis on planning, clear communication and team cooperation across disciplines makes our added value evident from the day a project begins. We are ideally positioned to provide:

- Global teams located in Americas, Europe, Asia Pacific and South Africa
- Dedicated study teams in key therapeutic areas
- Clinical program development and management

- Project management
- Feasibility research
- Rapid study start up through Chiltern Activate
- Investigator and patient recruitment
- Clinical monitoring
- Safety management
- Site management and training
- Study supply management
- Drug accountability



### 3D TRAINING

Chiltern understands the importance of continual training and have a dedicated Global Training Group. Training requirements for each position is pre-identified in a formal matrix allowing local line managers to provide every employee with an individual personal development plan to

ensure that they have the in-depth therapeutic, job specific knowledge and soft skills to deliver quality and excellence in their role. They are also subject to routine quality assessments to measure performance and identify further training requirements.

### THERAPEUTIC LEADERSHIP

Chiltern's global team of therapeutic experts has in-depth and extensive experience in a broad range of therapeutic areas through our involvement in clinical research since 1982. Our therapeutic area teams are led by medical doctors who will provide medical input, support and training to our

clinical teams. This group is also responsible in identifying and establishing close working relationships with therapeutic centers of excellence and key opinion leaders to continually expand our network of investigators.

### KEY ADVANTAGES OF GLOBAL CLINICAL DEVELOPMENT

- Global reach and full service offering
- Extensive therapeutic experience with support of internal therapeutic experts
- Highly experienced project teams – recognition through PharmaTimes, Good Clinical Practice Journal and Clinical Research Excellence Awards
- High staff retention rate of 84%
- Chiltern Activate – robust feasibility and rapid study start-up processes
- Customized team to meet therapeutic and project complexities
- Patient recruitment experience and expertise in more than 20 therapeutic areas in 40 countries
- More than 5,000 investigators on our database globally
- Collaborative Technologies – cutting edge IT technologies for site, project and data management
- Executive Lead/Steering Committee assigned to oversee project, expedite issue escalation and quality delivery

The ultimate test of any CRO is the number of completed projects and repeat business. In the last 5 years, Chiltern has successfully delivered more than 450 projects and won repeat business from 84% of our clients.

### CONTACT US

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